Fully Managed IT Services

COMPUTER SERVICES LTD

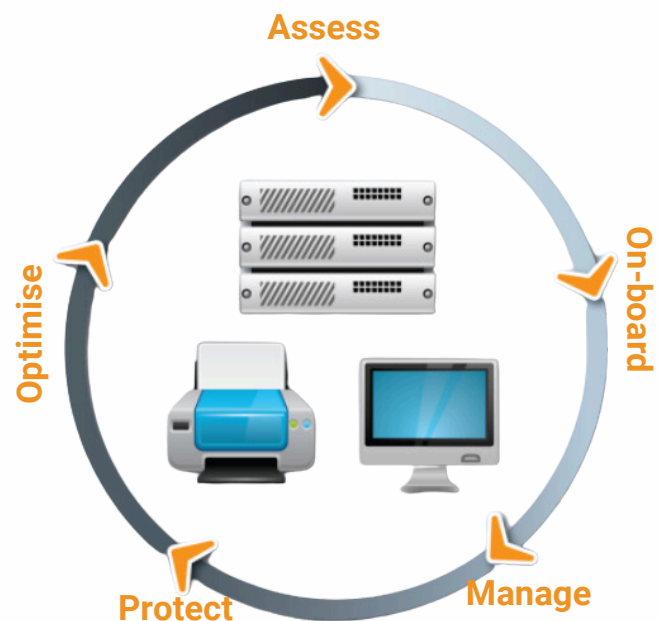**0800 008 367**
computerservices.co.nz

Stop Buying Downtime - Invest in Uptime

Does your business have any of these challenges?

• **No Technology Plan?** Do you lack a strategy for how technology can best serve your future business needs?

• **IT Budget Crunch?** Under pressure to reduce IT costs, increase value or maximize profitability?

• **Management Struggles**? Need to find a more efficient way to manage you companies' technology?

Device Lifecycle Management

Assess

On-board

Manage

Protect

Optimise

Fully Managed IT Services - Advantages

Increased Productivity: Continuous insight into your network lets us reduce the time from network failure to issue resolution

Reduced Business Impact of IT Failure: Preventative maintenance and remote monitoring means we minimise the risk of failures.

Reduced Network Downtime Through Proactive Maintenance: regular, preventative maintenance to keep your network operating

Inclusions & Benefits of Fully Managed IT Services:

Program Elements	Included Services
Managed Server	• 24x7 Advanced Performance Monitoring • Server Configuration Management • Key Application Maintenance • Microsoft and 3rd Party Patch Management • Real Time Server Optimization • Scheduled Preventative Maintenance
Managed Workstation	• 24x7 Advanced Performance Monitoring • Workstation Configuration Management • Microsoft and 3rd Party Patch Management • Real Time Workstation Optimization • Scheduled Preventative Maintenance
Managed Network	• Firewall Management and Maintenance • Router and Switch Performance Monitoring
Managed Security	• Anti-Virus Monitoring and Management • Anti-Spam Monitoring and Management • Regular Vulnerability Scan and Report
Managed Backup	• Backup Deployment and Configuration • Backup Performance Monitoring • Backup Software Updates • Scheduled Backup Jobs • Data Center Replication and Disaster Recovery planning
Managed Support	• Monthly Network Health Review • Unlimited Network, End-user and Network Support, 8am - 5pm.

Package Benefits:

✓ 24x7 Advanced Performance Monitoring

✓ Scheduled Preventative Maintenance

✓ Monthly Network Health Review

✓ Real Time Optimization - critical issues are identified, reported, and resolved in real time.

✓ Security and Backup Management

✓ Unlimited Remote and Onsite Support, 8am-5pm, ensures the utmost in business stability and reliability.

✓ Your single monthly price covers all network, server and workstation support.

IT Managed Services: A True IT Partnership

Total network peace of mind. Your time is precious and your computer network is a critical enabler to your business.

Our fully managed program is the ideal solution for an organisation that demands the utmost in network reliability and quality service.

COMPUTER SERVICES LTD

0800 008 367
computerservices.co.nz